



allertaLOM

Mobile app for Civil Protection Alerts

USER GUIDE



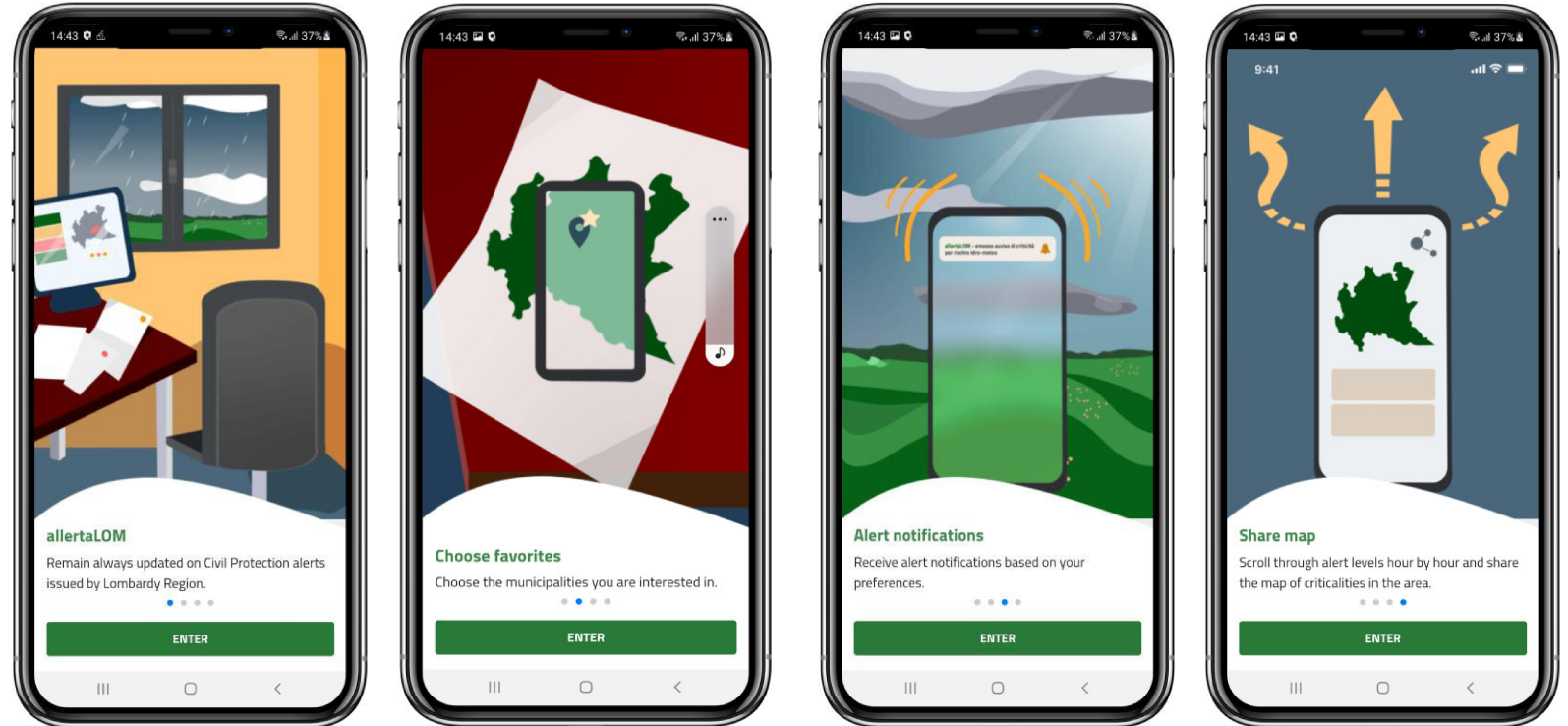
allertaLOM: first access

On boarding



Intro screen

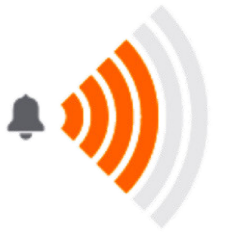
It features the logo of the Regional Civil Protection and the brand of Regione Lombardia.



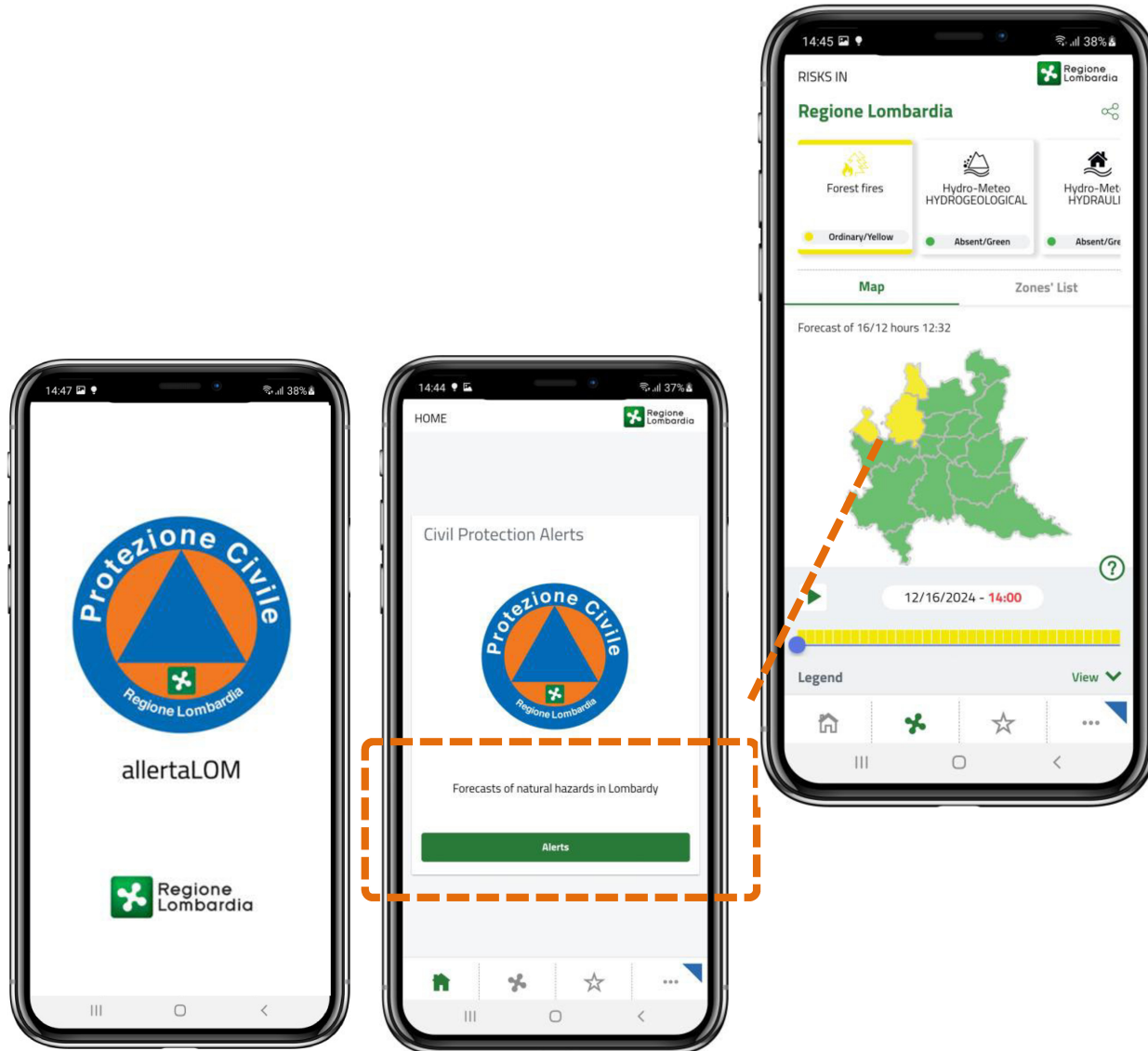
On – boarding screens

They guide the user through the features. They appear when the app is launched for the first time.

allertaLOM: Civil Protection mobile app



Real – time alerts

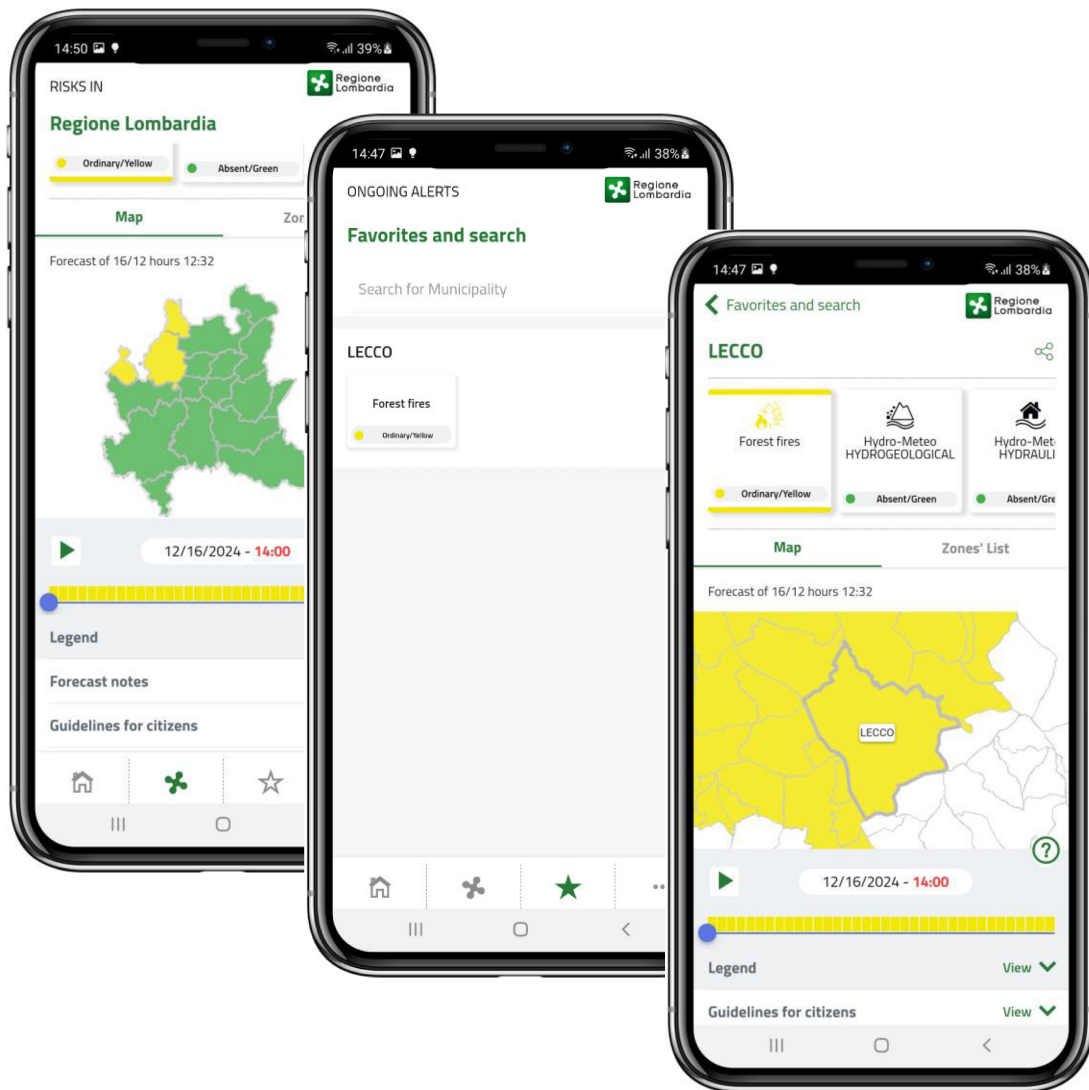


allertaLOM:

- allows users to receive **Civil Protection alerts** issued by the Functional Centre for Natural Risks Monitoring of Regione Lombardia, regarding potential natural events that could cause damage in the areas of interest.
- updates **local administrations, operators and citizens** on the **alert status** of the areas they are concerned with.
- **enhances accessibility and understanding** of technical information.
- **provides a dynamic map-based** visualization of forecasts.
- **displays the temporal evolution** of ground effects.

allertaLOM: Civil Protection alert system

Alert and emergencies in a snapshot

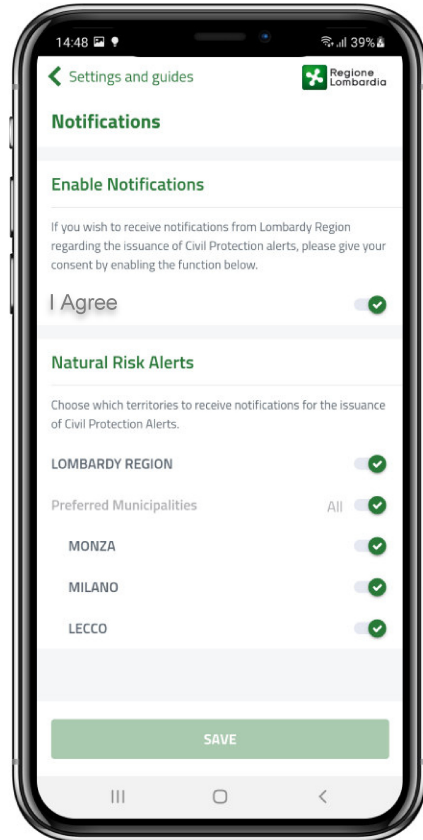
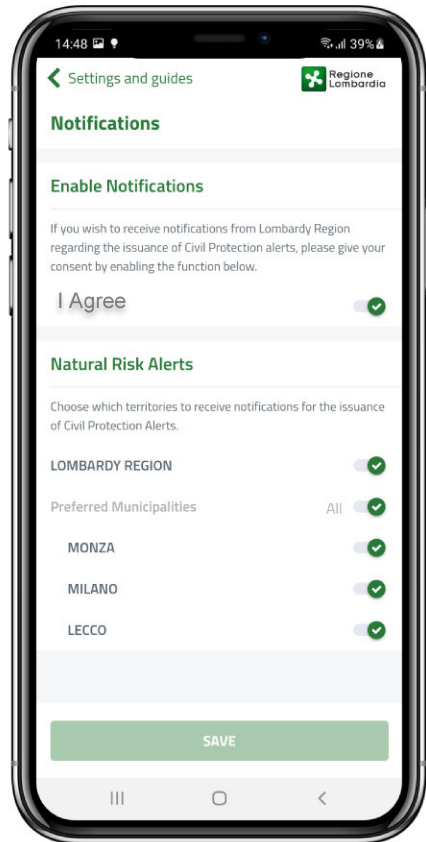
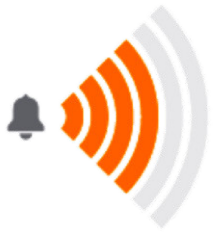


The app allows users to:

- **check the situation** in the preferred municipalities or across the entire region.
- **track the evolution** of alert levels on a map over 36 hours and share updates with contacts via social media, messaging apps or email.
- **customize notification preferences for alerts** issued in the selected municipalities.
- **download and consult** alert documents.

Push notifications

Activate notifications to always be up-to-date

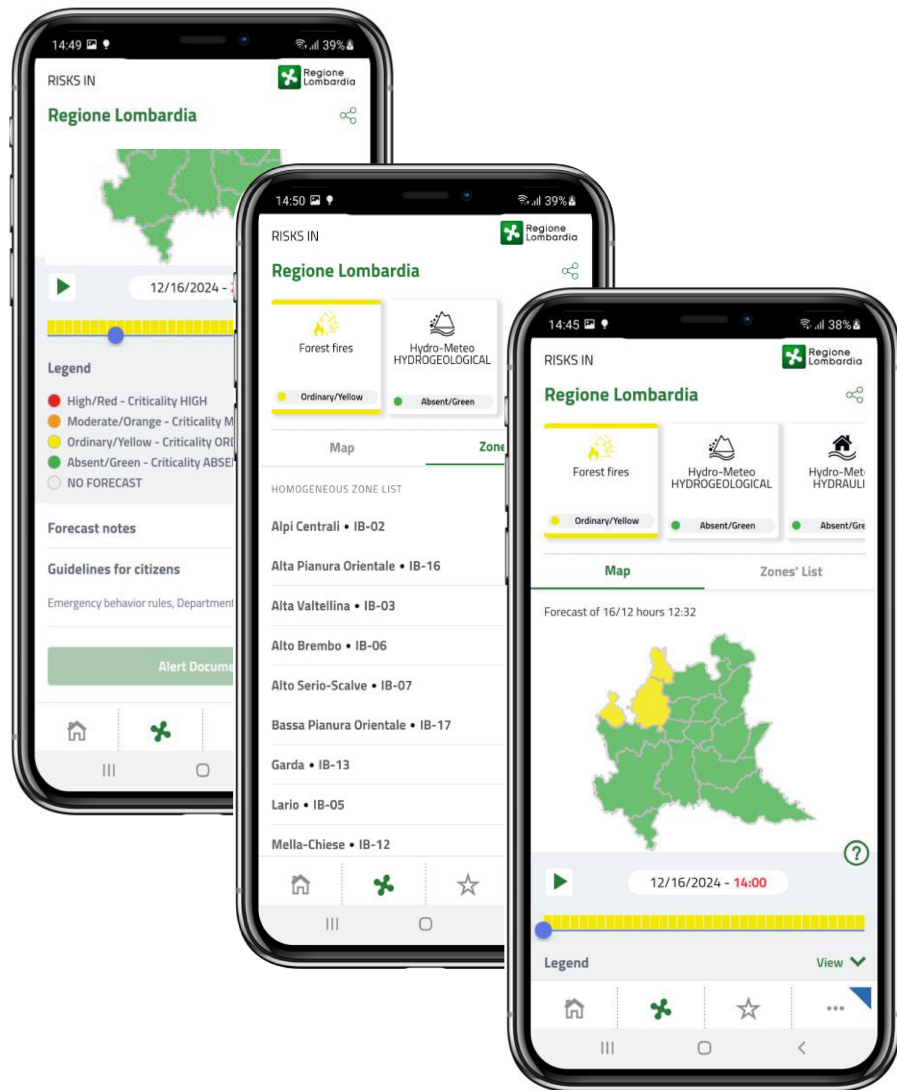


Receiving alert notifications for areas of interest

Users can choose **specific areas** for which they wish to **receive notifications** in case of an alert.

Browsing

Main page: risks, critical issues map, timeline



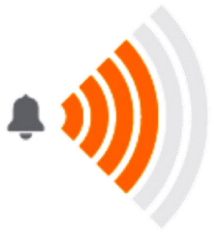
The situation map in Lombardy

Clicking on the "rosa camuna" icon in the lower-left corner, allows the user to view the **regional map**, divided into alert zones where alerts for the selected risks are active, displayed in colors corresponding to the color code. The situation can also be viewed in **table** format by clicking on the "Zones' List" tab.

Below the map, a **timeline bar** enables users to observe the progression of alerts across the territory. Any notes on the current forecast for the displayed risk can be found in the "Guidelines for operators."

Citizens can access information on **self-protection measures to adopt in emergencies**, as provided by the Civil Protection Department.

Finally, the **alert document can be downloaded** in PDF format.



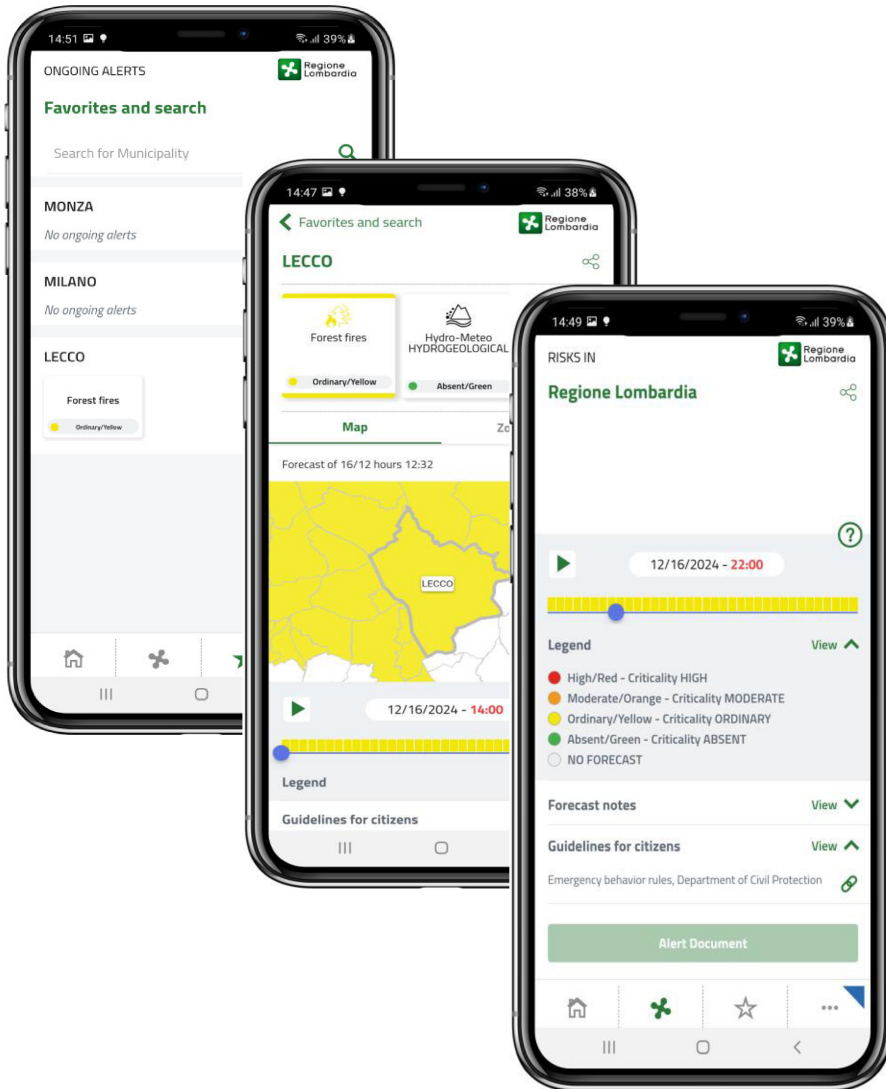
Checking previsions and alerts on favorite Municipalities

By clicking on the star icon, users can view **favorite Municipalities** and the risks for which an alert has been issued. Updates are indicated by a small blue triangle. Clicking on a risk provides access to the **municipality's map** and the **timeline bar**, showing the evolution of the situation. The map is displayed in the color corresponding to the alert code.

Below the map, **operators** can find guidance on the **operational phases** to be implemented locally to mitigate the effects of the events.

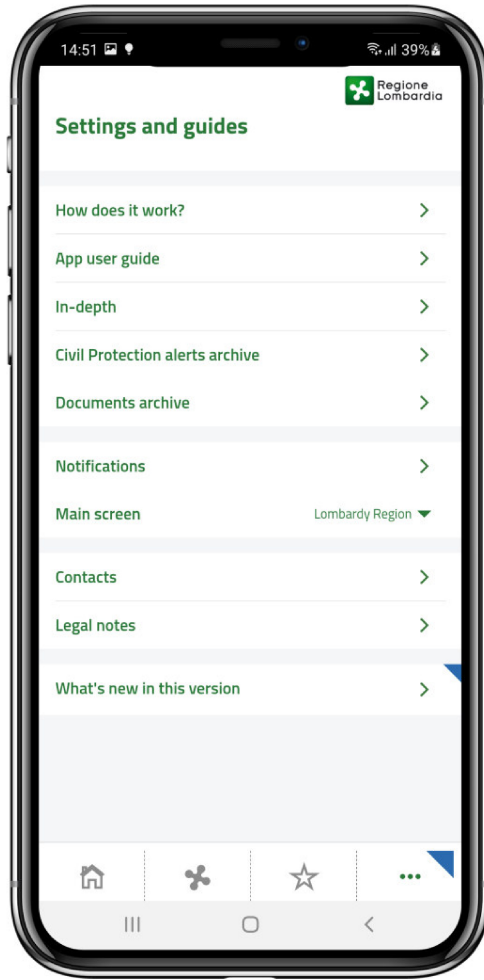
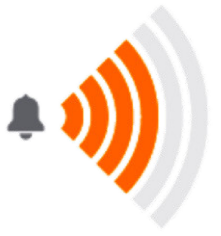
Citizens can access information on **self-protection measures** to adopt in case of emergencies, provided by the Civil Protection Department.

Finally, the **alert document can be downloaded** in PDF format.



Settings and guides

How to use the app and further information



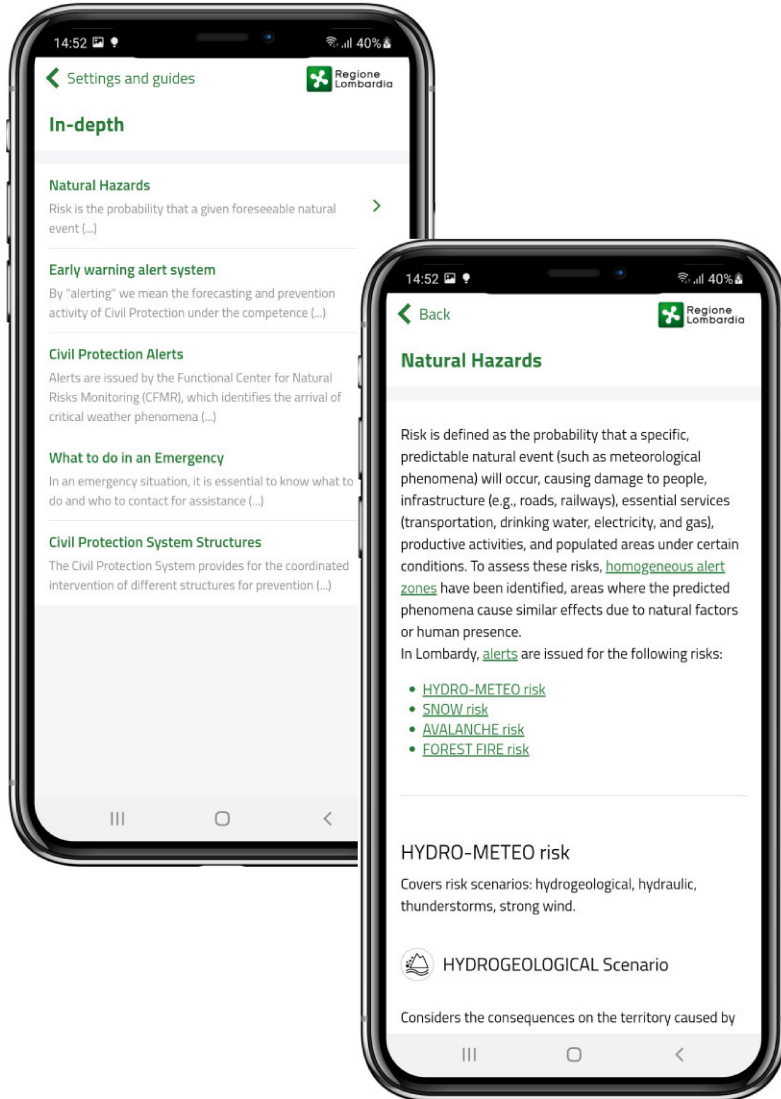
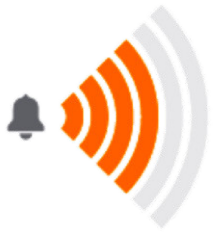
Set up the App's features

In the **Settings** Menu, you can find all the useful information on:

- how to use the app
- alert system and Civil Protection in Regione Lombardia
- where to find the archive of issued alerts and documentation (e.g., Monitoring and Forecast Bulletins)
- choose the main screen between the Regional Map or the list of Favorite Municipalities
- contacts to report technical installation and usage issues
- legal notes
- new features of the app's version.

In – depth information

Information about Regional Civil Protection and his alert system



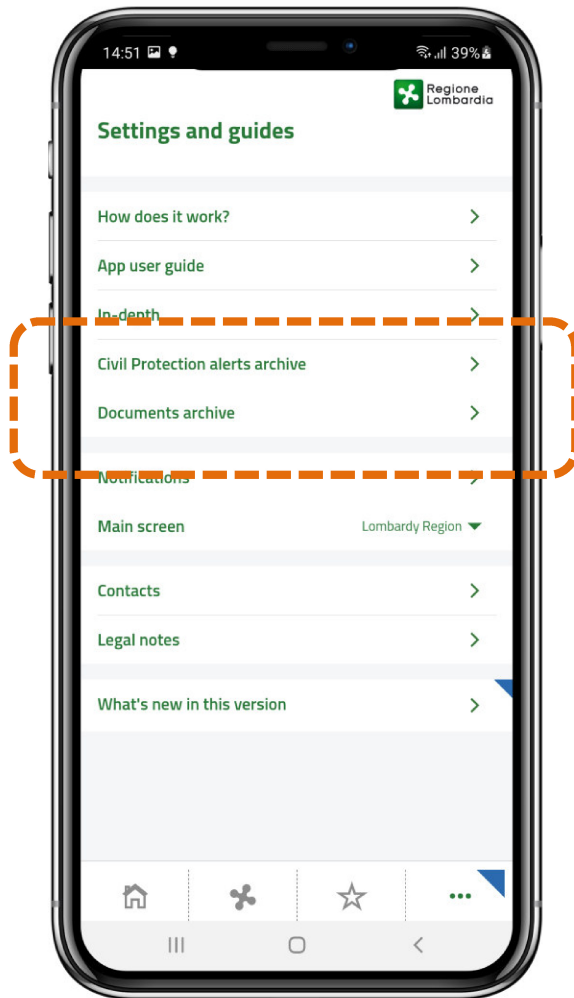
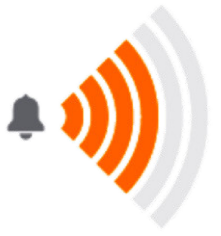
To gain an understanding of the alert system and Civil Protection

In the **in - depth information** section, you can find all the key details on:

- which and how many natural hazards are subject to alerts
- how the alert system works
- content of the alerts
- self-protection measures to adopt in case of emergency
- the structure of the Civil Protection system in Regione Lombardia.

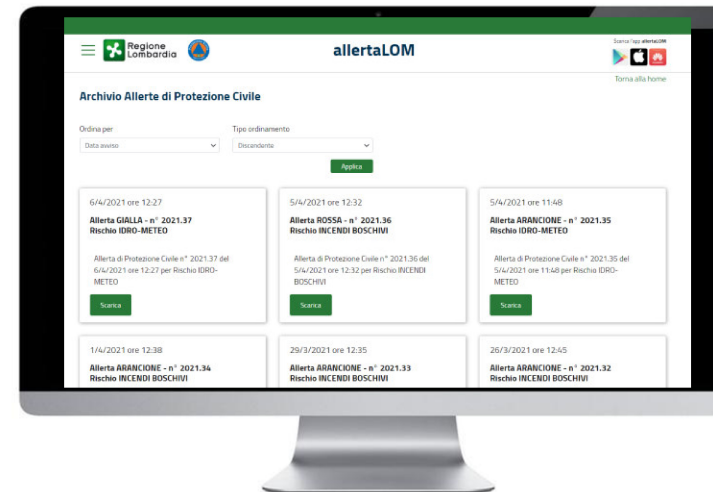
Alert Document Archive

From the mobile app to the web version of allertaLOM



The web – based archive of alerts and documents

To view the history of alerts and documents (e.g., Monitoring and Forecast Bulletin) issued, the user can access the **web version** of the application.



www.allertaLOM.regione.lombardia.it

AllertaLOM mobile app

Available on App Stores

allertaLOM will soon be available with an English version on the Apple, Google and Huawei app stores.

